Privacy Policy

Remio

Effective date: October 4, 2026
Last updated: October 4, 2026

This Privacy Policy explains how Remio ("Remio", "we", "us", or "our") handles information when you use the Remio reminder application and related services (the "Service"). It is intended to provide clear information about our current data practices and the choices available to you.

Remio is designed to work as a local, guest-first reminder app. An account is optional for core local use. If you choose to sign in and use eligible cloud features, certain information is processed to provide those features.

1. Who is responsible for your data

For the purposes of applicable data protection law, the operator of Remio is the controller of personal data processed through the Service where Remio determines the purposes and means of processing.

Privacy contact: info@language.onllyons.com
Service: Remio

You may use this email address for privacy questions or requests. Where applicable law requires additional controller identification or contact information, we will provide it through the Service or our public privacy page.

2. Information we process

2.1 Information stored locally on your device

Remio stores reminder-related information locally so the app can function offline. Depending on the features you use, this may include reminder titles and content, schedules, recurrence settings, completion/history information, local notification identifiers, and technical state needed for the app to operate and synchronize.

Local-only information is stored on your device and is not uploaded to Remio's cloud merely because you use the app as a guest.

2.2 Account and authentication information

If you choose to sign in, authentication is provided through supported identity providers and Supabase. We may process identifiers and basic account information made available through the sign-in method, such as an account identifier, name, and email address where provided. If you use Sign in with Apple and choose Apple's private email relay, we may receive the relay address instead of your personal email address.

2.3 Cloud synchronization data

When cloud synchronization is available to and enabled for your account, reminder data needed to provide backup and synchronization may be transmitted to and stored in our cloud backend. This can include reminder content, schedules, recurrence configuration, completion information, and synchronization metadata. We process this information to provide the cloud features you request.

2.4 Subscription and purchase information

Remio Pro subscriptions on Apple platforms are purchased through Apple's in-app purchase system. RevenueCat is used to help us determine subscription status and entitlement to Pro features. We may receive purchase-related identifiers, product/subscription information, transaction status, storefront or country-related information, and entitlement status. We do not receive or store your full payment card details from Apple.

2.5 Notifications

Remio uses operating-system notification services to deliver reminders you create. Notification scheduling information and identifiers may be stored locally. Remio requests notification permission only when needed for reminder functionality. You can change notification permissions in your device settings.

2.6 Technical information

Our service providers may process limited technical information that is necessary to operate authentication, cloud synchronization, subscription verification, security, and service reliability. This may include device/app information, network information such as IP address, timestamps, request metadata, and technical identifiers. The exact information processed by a provider depends on the service used.

2.7 Information we do not use for advertising

Remio does not use personal data for third-party behavioral advertising and does not sell personal data. We do not add advertising SDKs or cross-app advertising tracking as part of the current Service.

3. How and why we use information

- Provide reminders, recurrence, history, search, calendar views, notifications, and other requested app functionality.
- Authenticate users who choose to sign in and maintain account sessions.
- Provide eligible cloud backup and synchronization features.
- Verify Remio Pro purchases, restore purchases, and determine feature entitlement.
- Maintain security, prevent abuse, diagnose service failures, and protect the integrity of the Service.
- Respond to support, privacy, and account-related requests.
- Comply with applicable legal obligations and enforce legitimate rights where necessary.

4. Legal bases for processing in the EEA, EU and UK

Where the GDPR, UK GDPR, or similar law applies, we rely on an appropriate legal basis for each processing activity. Depending on the context, this may include:

- Performance of a contract or steps requested by you, for example to provide an account, synchronization, subscription features, or requested support.
- Legitimate interests, where appropriate, such as securing and maintaining the Service, provided those interests are not overridden by your rights.
- Consent, where applicable law requires consent, including for permissions or optional processing that legally requires it. You may withdraw consent where applicable.
- Compliance with a legal obligation, where we are required to process or retain information by law.

We do not rely on consent where another lawful basis appropriately applies. Withdrawing consent does not affect processing that was lawful before withdrawal.

5. Service providers and disclosure

We use third-party providers only where needed to deliver the Service. Depending on the platform and features you use, these may include:

- Supabase — authentication, database, and cloud synchronization infrastructure.
- Apple — Sign in with Apple, App Store distribution, in-app purchases, and platform notification functionality.
- Google — Google Sign-In authentication when you choose that sign-in method.
- RevenueCat — subscription status, purchase validation/management support, and Pro entitlement handling.

These providers may process information on our behalf or as independent controllers for parts of their own services, according to their applicable terms and privacy practices. We may also disclose information when reasonably necessary to comply with law, protect rights and safety, investigate abuse, or respond to valid legal process.

We do not sell personal data. We do not share personal data with advertising networks for targeted advertising.

6. International data transfers

The providers supporting Remio may process information in countries other than the country where you live. Where applicable data protection law requires safeguards for international transfers, we and our providers rely on lawful transfer mechanisms and safeguards appropriate to the transfer, such as adequacy decisions or approved contractual protections.

7. Data retention

We keep personal data only for as long as reasonably necessary for the purposes described in this Policy, to provide the Service, maintain security, resolve disputes, and meet applicable legal obligations. Retention periods can vary depending on the type of information and whether you maintain an account.

- Local reminder data remains on your device until you delete it, delete/reset local app data, or otherwise remove it through the app or operating system.
- Cloud account data is generally retained while your account exists and while needed to provide cloud functionality.
- When you delete your Remio account, the account and associated cloud data under our control are deleted, subject only to information we must retain where required by applicable law or necessary for narrowly defined legal/security purposes.
- Purchase and transaction records maintained by Apple or other independent providers are subject to those providers' retention obligations and are not erased by deleting a Remio account.

Backups and technical systems may require a limited period to complete deletion or age out data, where applicable, while remaining protected and unavailable for ordinary use.

8. Account deletion and your local reminders

Authenticated users can initiate permanent account deletion from within Remio. Account deletion is not the same as deactivation: the Remio account and associated cloud data under our control are removed.

Deleting a Remio account does not automatically cancel an App Store subscription. Apple subscriptions must be managed through the user's Apple account.

Remio may allow local reminders and history already stored on the device to remain available in guest/local-only mode after cloud account deletion. Those local records are not part of the deleted cloud account. You can delete local reminders in the app or remove local app data from your device.

For platforms that require an external account-deletion pathway, Remio will provide a publicly accessible deletion resource. You may also contact info@language.onllyons.com for privacy or deletion assistance.

9. Your privacy rights

Depending on where you live and subject to applicable law, you may have rights concerning your personal data, including rights to request access, correction, deletion, restriction, or portability of certain data, to object to certain processing, and to withdraw consent where processing is based on consent.

To exercise a privacy right, contact info@language.onllyons.com. We may need to verify that the request relates to you before acting on it. We will respond within the period required by applicable law. These rights are not absolute and lawful exceptions may apply.

If GDPR or UK GDPR applies to you, you may also have the right to lodge a complaint with the competent data protection supervisory authority in your country. We encourage you to contact us first so we can try to address your concern.

10. Security

We use reasonable technical and organizational measures designed to protect information handled through Remio, including access controls and secure transmission where supported by our infrastructure. No method of electronic storage or transmission can be guaranteed to be completely secure, so we cannot promise absolute security.

11. Children's privacy

Remio is a general-purpose reminder application and is not directed to children. We do not knowingly design the Service to collect personal data from children for advertising or profiling. If you believe a child has provided personal data in circumstances that require parental consent under applicable law, contact us at info@language.onllyons.com so we can review the matter and take appropriate action.

12. Automated decision-making

Remio does not currently use personal data to make solely automated decisions that produce legal or similarly significant effects on users.

13. Changes to this Privacy Policy

We may update this Privacy Policy when Remio's features, providers, or legal obligations change. We will update the "Last updated" date when we make changes. Where applicable law requires additional notice or consent for a material change, we will provide it through an appropriate channel.

14. Contact

For privacy questions, requests, or concerns relating to Remio, contact:

Email: info@language.onllyons.com
Service: Remio

15. Store and platform disclosures

This Privacy Policy is intended to describe Remio's data practices. App Store and Google Play privacy/data-safety disclosures must be kept consistent with the app's actual behavior and this Policy. Platform operators may separately process information under their own privacy policies when you use their stores, operating systems, authentication services, or payment services.

Important: This document is a privacy-policy template tailored to the described Remio implementation and current platform requirements. It is not a substitute for advice from a qualified lawyer, and it should be updated if Remio's actual data practices, providers, business identity, or legal obligations change.